Postal Regulatory Commission Submitted 10/11/2011 8:00:00 AM Filing ID: 76537 Accepted 10/11/2011

	☐ Better	Just as Good	No Opinion	Worse
If ye	es, please explain:			
_				
For v		you leave your community? (Che	k all that apply.) Where do you g	to obtain these
	Shopping			
K	Personal needs			
Œ	Banking			
	Employement			
-				
	Social needs			
	ou currently use local bu	usinesses in the community? use them if the Post Office is disc	ontinued?	
If yes	ou currently use local bu Yes No s, would you continue to	use them if the Post Office is disc	ontinued?	
If yes	ou currently use local bu Yes No s, would you continue to	use them if the Post Office is disconnected by the		



THOMAS A HALE PO BOX 52 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



2.

Docket: 1355731 - 24607

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters	W			
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders		D		
g,	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			V	
h.	Sending Express Mail				
i.	Buying stamp-collecting material				
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	YES	U NO		
G.	Assisting senior citizes, persons with disabilities, ect.	YES	J NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork or shope	ning or for	personal n	eeds?
50	Jou page and the Free Chico during business hours while duveling to driften we	YES	NO NO	poroonal II	-5461
	If yes, please explain:				

		Better		Just as Good		No Opinion	Worse
	If yes, pleas	se explain:					
4.	For which of services?	the following do	you leave	your community? (Che	ck all that appl	y.) Where do you	go to obtain these
	Sh	opping					
	D Po	rsonal needs					
	Ва	nking					
	Em	ployement					
	☐ So	cial needs					
5	Do you curr	ently use local bu	sinesses ii	the community?			
5.	Do you curre	ently use local bu	sinesses i	the community?			
		Yes No		the community?	continued?		
		Yes No			ontinued?		
		Yes No I you continue to			continued?		
	If yes, would	Yes No I you continue to			ontinued?	VA	2460
Name;	If yes, would	Yes No I you continue to			ontinued?	VA	2460



SATCHIE STEWART PO BOX 181 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



2.

Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps	4			
b.	Mailing Letters	Y			
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		- 🔲		
h,	Sending Express Mail				D
i.	Buying stamp-collecting material				1
Oth	ner Postal Services				
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	□ NO		
No	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	□ NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	Ø NO		
e.	Other	YES	1 NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork or show	oing or for	nersonal n	eeds?
50	you pass another I out office during business flours write traveling to or flott we	YES	I NO	pordonarn	oodo!
	If yes, please explain:		Ψ		
	ii yes, piease explain.				

3,	previously	riously received ca received Post Off very service compa	ice box service	ere will be no char or general delivery vious service?	nge to your delive service, complet	ery service — pro e this section. He	oceed to questi ow do you thin	on 4. If you k carrier
		Better		Just as Good		No Opinion		Worse
	If yes,	please explain:						
4.	For whi		do you leave y	our community? (C	heck all that app	ly.) Where do yo	u go to obtain	these
		Shopping						
		Personal needs						
	Y	Banking						
		Employement						
		Social needs						
5.	Do you	currently use loca		the community?				
		Yes N			Alan Serial and Alan Serial Report and the serial s			
	If yes, v			the Post Office is o	liscontinued?			
		Yes N	0		,			
Nam	ne:	ERNE:	stine	BI	71/er	1		
Add	ress:	Box.	29	Bre	AKS	TVA	244	007
Tele	phone:	276	53/	865	3			
Date	e: ,	3/28	/1/			ø		



ERNESTINE BAILEY PO BOX 29 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



2.

Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never	
a.	Buying Stamps			4		
b.	Mailing Letters					1
C.	Mailing Parcels				\Box (3/y/C
d.	Pick up Post Office box mail					
e.	Pick up general delivery mail					1
f.	Buying money orders					3(Yr/
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation					3/yn
h.	Sending Express Mail					z (y n/
i.	Buying stamp-collecting material					
Oth	er Postal Services					
a.	Entering permit mailings	YES	NO			
a.	Resetting/using postage meter	YES	NO			
Nor	postal Services					
a.	Picking up government forms (such as tax forms)	YES	1 NO			
b.	Using for school bus stop	YES	LINO			
c.	Assisting senior citizes, persons with disabilities, ect.	YES	NO			
	If yes, please explain:					
d.	Using public bulletin board	YES	NO			
e.	Other	YES	☐ NO			
	If yes, please explain:					
Do	/ou pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal ne	eeds?	
	The second secon	YES	NO	E STATE OF THE PARTY OF THE PAR		
	If yes, please explain:					

previous	ly received Post Office	er delivery, there will be no change box service or general delivery se s to your previous service?	e to your delivery service — proceed ervice, complete this section. How	ed to question 4. If you do you think carrier
	Better	Just as Good	No Opinion	Worse
If ye	s, please explain:			
_				
4. For w		you leave your community? (Che	eck all that apply.) Where do you g	o to obtain these
	Shopping /	Keulla ky		
	Personal needs	ELKHOON Sity ky +	HAYSI VA	
	Banking MCV3	to como ky H	AUST VA	
	Employement	NEmplayED	.,	
	Social needs	PIKEUITE Ky		
		1/		
5. Do yo		usinesses in the community?		
If yes	Yes No	use them if the Post Office is disc	continued?	
ii yes	Yes No	use them if the rost office is that	Sommided !	
lame:	THORIAS	DEAN		
ddress:	P. D Boy 7	1 BREAKS,	VA 24607	
elephone:	276 531-	8146		
ate: 3/	122/11			
7	1	- w P	V 30.0 00 00.00 00.00 00 00.00 00 00.00	- 200 20 20 1



THOMAS DEAN PO BOX 71 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



If yes, please explain:

Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following: Daily Weekly Monthly Never Postal Services X **Buying Stamps** X Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. X f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured X Mail, Delivery Confirmation, or Signature Confirmation X Sending Express Mail h. X Buying stamp-collecting material Other Postal Services X NO YES Entering permit mailings a. X NO Resetting/using postage meter YES a. Nonpostal Services Picking up government forms YES XI NO a (such as tax forms) Using for school bus stop YES X NO b. Assisting senior citizes, persons with disabilities. ect. YES X NO If yes, please explain: X NO Using public bulletin board YES d. Other X NO YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? X YES

3.	previously	viously received carrier do y received Post Office box very service compares to	service or general delivery se	to your delivery service — proceed vice, complete this section. How to	d to question 4. If you do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
	-				
4.	For wh		u leave your community? (Che	ck all that apply.) Where do you go	to obtain these
	$\overline{\times}$	Shopping	21 rundy		
	X	Personal needs	Grundy		
	X	Banking	Frundy		
		Employement	. 0		
		Social needs			
5.		Yes No	esses in the community? e them if the Post Office is disc	ontinued?	
Nam	ne: /	Toy &	oony		
Add	ress:	P.D. Box 9	Breaks,	Va. 24607	
Tele	phone:	1-276-5	31-8979		
Date	3	- 23 - 11			<u> </u>



JOY LOONEY PO BOX 9 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	stal Services	Daily	Weekly	Monthly	Never	
	a.	Buying Stamps					
	b.	Mailing Letters	Ø				new
	C.	Mailing Parcels			<u>□</u> 5°	me	
	d.	Pick up Post Office box mail					
	e.	Pick up general delivery mail					No.
	f.	Buying money orders					t
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				130	mete
	h.	Sending Express Mail				1	
	i.	Buying stamp-collecting material				X	
	Oth	ner Postal Services					
	a.	Entering permit mailings	YES	⊠ NO			
	a.	Resetting/using postage meter	YES	☑ NO			
	No	npostal Services					
	a.	Picking up government forms (such as tax forms)	YES	☑ NO			
	b.	Using for school bus stop	YES	V NO			
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO NO			
		If yes, please explain:					
	d.	Using public bulletin board	☑ YES	☐ NO			
	e.	Other	YES	☐ NO			
		If yes, please explain: INFORMATION OSINTALIT TO G	Publice	2			
2.	Do	you pass another Post Office during business hours while traveling to or from w	ork, or shopp	oing, or for	personal n	eeds?	
			YES	☐ NO			
		If yes, please explain:					
		Going to worke					

3. pi	reviously	/ rece	y received carrier d ived Post Office bo: ervice compares to	x service	e or general delivery	nge to your de service, com	livery service — problete this section. H	oceed to question 4. If you ow do you think carrier
			Better		Just as Good		No Opinion	Worse
	If yes	, pleas	se explain:			A - E		
	-							
4.	For wh		the following do yo	u leave	your community? (0	Check all that	apply.) Where do yo	ou go to obtain these
	4	Sh	opping 9	Men	dy, VA	and	els who	n
		Pe	rsonal needs	Tone	ndex, DI	Lewille	Kg	Elsenbere
	p	Ва	nking	By	runday, V	9.		
		Em	ployement	Da	rundy 1	ra.	1111	
	Ø	So	cial needs	Dri	inte, VA.	Y 3	eswhew	,
5.	Do you	u curre	ently use local busin	nesses i	n the community?	+ 0881	2	
	If yes,	would	I you continue to us	e them	if the Post Office is	discontinued?		
Name:	6		Yes & No	Ka	uned			
Addre:		DC	1. Bx	37		REDIO	SIVA	. 24607
Teleph	none;	_	276-531	870	6			
Date:		3-	24-11				×	

I Think having my mail delivered to me A+ my house is A great idea!

I would have liked to have had this service Years Ago.

Thanks, John Raines P.O. Box 134 Breaks, VA. 24607



RUBY G RAINES PO BOX 37 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



2.

Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			Z	
b.	Mailing Letters		П	П	
	500-L009 #		П		_
C.	Mailing Parcels		_		-
d.	Pick up Post Office box mail	4			
e.	Pick up general delivery mail				
f.	Buying money orders	1			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation	4			
h.	Sending Express Mail	1			
i.	Buying stamp-collecting material				
Otl	ner Postal Services			>	
a.	Entering permit mailings	YES	NO	/	
a.	Resetting/using postage meter	YES	T NO		
No	npostal Services	/			
a.	Picking up government forms (such as tax forms)	YES	☐ NO		
b.	Using for school bus stop	☐ YES	1 NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	NO		
e.	Other	YES	☐ NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from w	ork, or shop	ping, or for	personal ne	eeds?
	, ou pado anomo, son e mos animg anomo son maria	YES	/		
	If yes, please explain: JOKK OF TOWN				



CHUCH A STILTNER PO BOX 291 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following: Weekly Daily Monthly_Never Postal Services V **Buying Stamps** a. Mailing Letters b. V Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail Buying stamp-collecting material Other Postal Services Entering permit mailings YES Resetting/using postage meter a. Nonpostal Services Picking up government forms YES a. (such as tax forms) Using for school bus stop YES b. YES Assisting senior citizes, persons with disabilities. ect. If yes, please explain: YES Using public bulletin board

	e.	Other	YES NO
		If yes, please explain:	
2.	. Do	you pass another Post Office during business hours whi	ile traveling to or from work, or shopping, or for personal needs? YES NO
		If yes, please explain:	MAXIE TO MAND Gray war

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
4	Better Just as Good No Opinion Worse
	If yes, please explain: SAUR TO, PS TO The post office 80 percent Junk
	MAIL ANYWAY.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Pikelille
	Personal needs Bristol
	Banking Grandy
	Employement Dig Rock
	Social needs Do Not Nech.
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No
Nam	ne: Blake Deel
Add	ress: P.O. BOX 214 Breaks, VA.
Tele	ephone: 276-531-8764
Date	2 22 //



BLAKE DEEL PO BOX 214 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



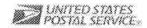
Docket: 1355731 - 24607

ltem Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		\boxtimes		
	b.	Mailing Letters	M			
	C.	Mailing Parcels			\boxtimes	
	d.	Pick up Post Office box mail	\boxtimes			
	e.	Pick up general delivery mail				
	f.	Buying money orders			\boxtimes	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
	h.	Sending Express Mail				\boxtimes
	i.	Buying stamp-collecting material				X
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	⊠ NO		
	a.	Resetting/using postage meter	YES	⊠ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	₩ NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO K		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	NO.		
		If yes, please explain:				
	5		4			
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	11000000	personal n	eeus?
				₩ио		
		If yes, please explain:				

	Better		Just as Good		No Opinion	Worse
	If yes, please expla	ain:				
	For which of the foll services?	owing do you lea	ve your community? (Che	ck all that app	ly.) Where do you g	o to obtain these
	Shopping	Pike	ville			
	Personal	needs				
	Banking	Grand	/			
	Employen	nent (Franci	7			
	Social nee					
	Yes	☐ No	s in the community? m if the Post Office is disc	continued?		
	If yes, would you co	No natinue to use the No	m if the Post Office is disc			
ame: idres	If yes, would you co	No Intinue to use the No	m if the Post Office is disc	24607		
ldres	Yes [If yes, would you co Yes [Onug Rail ss: PO Box Ione: 276-531	No ontinue to use the No No S	m if the Post Office is disc	24607	. 6	
leph ate:	Yes [If yes, would you co Yes [On vg Ran ss: PO Box none: 276-531	No N	m if the Post Office is disc	24607		
ldres	If yes, would you con Yes The	No N	m if the Post Office is disc	24607	is form. Thank you	for taking the time to



DOUG RAINES PO BOX 33 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



Other

If yes, please explain:

e.

Docket: 1355731 - 24607

M NO

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following: Daily Weekly Monthly Never **Postal Services** X **Buying Stamps** a. X Mailing Letters b X Mailing Parcels C. X Pick up Post Office box mail d. X Pick up general delivery mail X Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. X Mail, Delivery Confirmation, or Signature Confirmation X Sending Express Mail X Buying stamp-collecting material Other Postal Services V NO YES Entering permit mailings X NO YES Resetting/using postage meter Nonpostal Services Picking up government forms YES a. (such as tax forms) YES b. Using for school bus stop YES NO NO Assisting senior citizes, persons with disabilities. ect. If yes, please explain: YES X NO Using public bulletin board

2.	Do you pass another Post Office during business hours while traveling to or from work, or shoppi	ng, or for personal needs?
	X YES	☐ NO

If yes, please explain:

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	If yes, please explain: They don't have enough Parking spaces for
	Desple and it ask you carrier services yours ago. il
	Would love getting my mail on the Coute.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Walmart + Food City - Piherille + Kich
	Personal needs Richlands
	1 Banking Harpe
	Employement
	Social needs Aundy VA,
5.	Do you currently use local businesses in the community?
	Yes No
	If yes, would you continue to use them if the Post Office is discontinued?
	Yes No
Nar	ne: Mary hl. Looney
Add	ress: P.O. Box 176
Tele	ephone: 276-531-8764
Date	: 3-23-20//
Plea	ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to uplete this questionnaire.



MARY D LOONEY PO BOX 176 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



2.

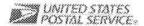
Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Pos	stal Services	Daily	Weekly	Monthly Never
a.	Buying Stamps	П	П	
b.	Mailing Letters		4	
C.	Mailing Parcels			
d.	Pick up Post Office box mail	L		
e,	Pick up general delivery mail			
f.	Buying money orders			
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			
h.	Sending Express Mail			
i.	Buying stamp-collecting material			
Oth	er Postal Services			
a.	Entering permit mailings	YES	☐ NO	
a.	Resetting/using postage meter	YES	☐ NO	
No	npostal Services			
a.	Picking up government forms (such as tax forms)	4 YES	□ NO	
b.	Using for school bus stop	YES	NO	
G.	Assisting senior citizes, persons with disabilities, ect.	YES	THO	
	If yes, please explain:			
d.	Using public bulletin board	YES	NO NO	
e.	Other	YES	☐ NO	
	If yes, please explain:		==	
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shop	ping, or for	personal needs?
50	you pade another, I set office during backing to the first the	YES	MO NO	
	If yes, please explain:	-		

3.	If you previously received carri previously received Post Office route delivery service compare	er delivery, there will be no change box service or general delivery ser s to your previous service?	to your delivery service — proceevice, complete this section. How	ed to question 4. If you do you think carrier
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:			
4.	For which of the following do services?	you leave your community? (Chec	k all that apply.) Where do you g	o to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employement			
	Social needs			
5.	Do you currently use local b	usinesses in the community?		
	Yes No			
	If yes, would you continue to	use them if the Post Office is disc	ontinued?	
	Yes A No			
Nam	e: Judy /	Ockhart		
Addr	ess: P.O · B.	x 252 1	Dieaks, VA	. 24607
Telep	phone: 276/	631/2(d	98	
Date	3/24/1		3	
Di-				6-44-1-5-44-45-45-45
comp	se add any additional comment plete this questionnaire.	s on a separate piece of paper and	attach it to this form. Thank you	for taking the time to



JUDY LOCKHART PO BOX 252 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			M	
					<u></u>	
	b.	Mailing Letters	11	M	l l	
	C.	Mailing Parcels			X	
	d.	Pick up Post Office box mail	A			
	e.	Pick up general delivery mail				A
	f.	Buying money orders			X	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			X	
	h.	Sending Express Mail				XÍ,
	í.	Buying stamp-collecting material				X
	Oth	er Postal Services		1		
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	MINO		
	Nor	npostal Services	8			
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	M NO		
	G.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
		If yes, please explain:				
	0701	The second area to see a second secon	W			
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	M NO		
		If yes, please explain:	-	<i></i>		
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	personal ne	eeds?
			YES	☐ NO		
		If yes, please explain:				
		MAXIC				

If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you 3. previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
Better Just as Good No Opinion Worse If yes, please explain: Worse OFFICE EVERY OFFI.
4. For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
Shopping Rundy
Personal needs GRUNDY
Personal needs GRUNDY Banking GRUNDY
Employement
Social needs GRIAD QU
5. Do you currently use local businesses in the community? Yes No
If yes, would you continue to use them if the Post Office is discontinued?
Yes No
Name: Angel Keen
Address: P.O. Box 28 BREAKS, UA 24607
Telephone: 376-337-9282
Date: 3/22/11
Please add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to

complete this questionnaire.



ANGEL KEEN PO BOX 28 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Postal Services		Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail		V		
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	İ.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	YES	□ №		
	Nor	postal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	☐ NO		
	b.	Using for school bus stop	YES	☐ NO		
	c.	Assisting senior citizes, persons with disabilities. ect.	YES	□ NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
	D-	and the Real Office during hydroge hours while traveling to or from we	rk or shopr	ing or for	personal n	oods?
2,	Do	you pass another Post Office during business hours while traveling to or from wo	YES	III NO	Dersonal II	ecus:
		If you placed cyclein:		land,		
		If yes, please explain:	A.	0 <	4010	
		- WOOL OF BENEVINE	See 1	Specific	948	
		at post office on v	19 60	01.	rad	
		from work The way	- Star	Led	de	
		are I make all my	Duya	0		
		at post office on v from work The way are I wake all my carring home				

3. pr	eviously rec	sly received carrier deliver eived Post Office box serv service compares to your	y, there will be no change to your ice or general delivery service, c previous service?	delivery service — proceed to omplete this section. How do y	question 4. If you you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes, plea	ase explain:			
			<u> </u>		
4.	For which of services?	of the following do you leav	ve your community? (Check all the	at apply.) Where do you go to	obtain these
	S	hopping Ella	orn City grs	very Slove	
	☐ P	ersonal needs	11 Dell	an Store	
	□ В	anking)	1 1		
	☐ E	mployement	L L		
	☐ s	ocial needs	11 Churc	in + Scho	al.
5.		Yes No	m if the Post Office is discontinue	ed?	
Name:	D	the Wall	ale		
Addres	ss: Pi	D. BOX 9-	2 Break	1a. J4607	
Teleph	ione: J	76-531-	2021		
Date:	3-	26-11			



NITKE WALLACE PO BOX 92 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



If yes, please explain:

Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr: 2

Postal Service Customer Questionaire Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following: Daily Weekly Monthly Never Postal Services M **Buying Stamps** a. V Mailing Letters b. M Mailing Parcels Pick up Post Office box mail d Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services YES Entering permit mailings a. YES Resetting/using postage meter Nonpostal Services Picking up government forms YES (such as tax forms) b. Using for school bus stop YNO Assisting senior citizes, persons with disabilities, ect. YES If yes, please explain: YES NO Using public bulletin board e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shapping, or for personal needs? 2. YES

Maye 15 ON the way to Grandy

3. pr	reviously	iously received carrier delivery, there will be no change to your received Post Office box service or general delivery service, coery service compares to your previous service?	delivery service — proceed to omplete this section. How do you	question 4. If you u think carrier
		Better Just as Good	No Opinion	Worse
	If ves	please explain: NEVER Had one		
	11 3001	poods suprami.		
4.	For whi	ch of the following do you leave your community? (Check all the	at apply.) Where do you go to o	btain these
		Shopping		
		Personal needs		
	N/	Banking		
		Employement		
		Social needs		
5.	13	currently use local businesses in the community? Yes No Yould you continue to use them if the Post Office is discontinue. Yes No	d? [*]	,
Name:		ROY LOONEY		
Addres	ss:	POBULS6 Breaks	VA 24607	
Teleph	none:	276-531-8776		
Date:	4	-6-11	©	



ROY LOONEY
PO BOX 86
BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,





Docket: 1355731 - 24607 Item Nbr: 21

Page Nbr. 2

Postal Service Customer Questionaire

1.	Please check the	appropriate box to	indicate whether	you used the	BREAKS Post	Office for each	of the following
----	------------------	--------------------	------------------	--------------	--------------------	-----------------	------------------

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters				
	C.	Mailing Parcels				
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail		\square		
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\square	
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material			\square	
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	⊠ ио		
	a.	Resetting/using postage meter	YES	М. Мо		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	X YES	☐ NO		
	b.	Using for school bus stop	YES	Б ио		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	DINO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ NO		
	e,	Other	YES	□ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal ne	eds?
			YES	☐ NO		
		If yes, please explain:				

3. p	revious	y received Post Office	ier delivery, there will be no cha e box service or general delivery es to your previous service?	nge to your delivery service — proceed y service, complete this section. How	ed to question 4. If you do you think carrier
		Better	Just as Good	No Opinion	Worse
	If yes	, please explain:			
	-				
4.	For wi		o you leave your community? (Check all that apply.) Where do you g	o to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employement			
		Social needs			
5.		Yes No	ousinesses in the community?	discontinued?	
Vame	. D	AVIS C	Lyne BLAN	Kenship	
Addre	ss:	Box 205	- BREAKS L	14,24607	March and the second and the second
Γeleph	none:		I		
Date:	4-	6-11		9	
	250	•			



DAVID CLYNE BLANKENSHIP PO BOX 205 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



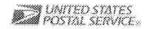
Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr: 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			29	
	b.	Mailing Letters		X		
	C.	Mailing Parcels			129	
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				
	h.	Sending Express Mail				
	i.	Buying stamp-collecting material			X	
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	YES	☐ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	□ №		
	b.	Using for school bus stop	YES	☐ NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO		
		If yes, please explain:				
			and the same of th	n		
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal n	eeds?
41	50	Tar base attends to an attend and an area to a state at the state at t	YES	X NO	The second secon	
		If yes, please explain:				

	oute delive	_	es to your previous service?		do you think carrier Worse
		Better	Just as Good	No Opinion	vvorse
	If yes,	please explain:			
	-				
4.	For whices		o you leave your community? (Che	eck all that apply.) Where do you g	o to obtain these
		Shopping			
		Personal needs			
		Banking			
		Employement			
		Social needs			
-	5		susing a sea in the game munity?		
5.	-	Yes No	ousinesses in the community?		
			o use them if the Post Office is disc	continued?	
	If yes, w	vould you continue t	o use them if the rost office is disc	oonunada.	
	If yes, w	vould you continue t	d use them if the Post Office is dist		
Name	12	Yes No	Vese them in the Post Office is disc		
Name	: B.	☐ Yes ☐ No tter Rain	ves		
Addre	: B.W :ss: Br	□ Yes□ No tter Rain reaks V	res A		
Addre	: B.W :ss: Br	☐ Yes ☐ No tter Rain	res A		



BETTY RAINES

BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr: 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following: Monthly Never Weekly Daily Postal Services **Buying Stamps** Mailing Letters b. Mailing Parcels Pick up Post Office box mail d Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material i. Other Postal Services Entering permit mailings YES NO Resetting/using postage meter YES NO Nonpostal Services Picking up government forms YES I NO (such as tax forms) NO Using for school bus stop b. Assisting senior citizes, persons with disabilities, ect. YES NO C. If yes, please explain: Using public bulletin board YES NO d. e. Other YES | NO

e. Other

If yes, please explain:

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

YES NO

YES NO

If yes, please explain:

Sometime its life.

3. pr	reviously	viously received car received Post Officery service compa	ce box service or	general delivery	ge to your deli service, comp	very service — procedete this section. How	ed to question 4. If you do you think carrier
		Better		st as Good		No Opinion	Worse
	If yes,	, please explain:					
4.	For wh		do you leave you	ır community? (Cl	heck all that a	oply.) Where do you g	o to obtain these
		Shopping W	55+14	75 EIK	harn.		
		Personal needs	Wall-				
		Banking G	1400 de 41				
		Employement					
		Social needs					
5.		u currently use local Yes Nowould you continue Yes Nowold Yes Nowo	to use them if th		iscontinued?		
Name:	J	Immy 6	ochel	& Em	ma J	can m	ullins
Addres	ss: /	0, Bo	× 65				
Teleph	none;	2.74- 5	31-84				
Date:						(3)	



JIMMY GOEBEL AND EMMA JEAN MULLINS PO BOX 65 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



2.

Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr: 2

Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters				
C.	Mailing Parcels				
d.	Pick up Post Office box mail	V			
e.	Pick up general delivery mail				W
f.	Buying money orders			Ø,	
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			v	
h.	Sending Express Mail				14
i.	Buying stamp-collecting material				Y
Oth	er Postal Services		/		
a.	Entering permit mailings	YES	NO		
a.	Resetting/using postage meter	YES	NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	NO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	II NO		
	If yes, please explain:				
d.	Using public bulletin board	YES	□ №		
e.	Other	YES	NO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	oing, or for	ersonal ne	eeds?
		YES	NO		
	If yes, please explain:				

previou	usly received Post Office	er delivery, there will be no change box service or general delivery se s to your previous service?	to your delivery service — proceed vice, complete this section. How	ed to question 4. If you do you think carrier
	Better	☐ Just as Good	No Opinion	Worse
If y	es, please explain:			
-				
	which of the following d	o you leave your community? (Che	ck all that apply.) Where do you g	o to obtain these
N	Shopping			
	Personal needs			
\checkmark	Banking			
	Employement			
	Social needs			
•	Yes No	usinesses in the community?	ontinued?	
lame: P	ingela &	Jimmy Rath	24:	
ddress: (Do Box	192 breaks	V.a 2460	7
elephone:	276-531	-9996		
ate: 4	-6-11		8	



ANGELA AND JIMMY RATLIFF PO BOX 192 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



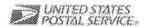
Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			$ \mathcal{A} $	
	b.	Mailing Letters			W	
	C.	Mailing Parcels				1
	d.	Pick up Post Office box mail				
	e.	Pick up general delivery mail		in the		
	f.	Buying money orders				2
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Q.
	h.	Sending Express Mail				Δ
	i.	Buying stamp-collecting material				V
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	YES	☑ NO		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	U YES	☐ NO		
	b.	Using for school bus stop	YES	M NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES	NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	A NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shoor	oing, or for	personal n	eeds?
-	00	Too bood attorned a control earling againsed toute atting agreemed to a state of	YES	NO NO		
		If yes, please explain:				

3. pr	reviously re	usly received carrier deli ceived Post Office box s y service compares to yo	ervice or genera	I delivery service, comp	ivery service — proceed to detect this section. How do yo	question 4. If you u think carrier
		Better	Just as G	ood	No Opinion	Worse
	If yes, pl	ease explain:				
4.	For which services?		leave your comm	nunity? (Check all that a	pply.) Where do you go to o	btain these
	\Box	Shopping EKNOA	UCITY	Pikeni	He Ku	
	Ø	Personal needs EJK	herry C	Sity ICV		
	\square	Banking [-] K	hord (LITO KV		
		Employement		() /		
	<u></u>	Social needs	Kharn	City		
	5.0					
5.	Do you cu	urrently use local busines	sses in the comn	nunity?		
		Yes No				
	If yes, wo	uld you continue to use t	them if the Post	Office is discontinued?		
		Yes No		et.		
Name:	J	ANICE	M	STEWA	RT	
Addres	ss: P	O. Bay	83	Brzaksva	1.34607	
Teleph	none: 3	76-531-	8718)		
Date:	3.	-28-11			10	



JANICE M. STEWART PO BOX 83 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



CAROL S. DEEL PO BOX 196 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



Docket: 1355731 - 24607 Item Nbr. 21

Page Nbr. 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following: Daily Weekly Monthly Never **Postal Services** a **Buying Stamps** Mailing Letters b. C. Mailing Parcels Pick up Post Office box mail d. Pick up general delivery mail e, Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material î. Other Postal Services Entering permit mailings YES Resetting/using postage meter a. Nonpostal Services Picking up government forms 7 NO YES a. (such as tax forms) Using for school bus stop YES b. Assisting senior citizes, persons with disabilities. ect. YES If yes, please explain: Using public bulletin board NO Other YES JNO e. If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO If yes, please explain:

P.D. as I go To Hound

If yes, please explain: Outher people active into your flow. Im los and works to walk a ways down For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employement Social needs August Augu	3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services? Shopping Personal needs Banking Employement Employement		Better Just as Good No Opinion Worse
Shopping Dayo & Grundy Personal needs Hause & Grundy Banking Employement		and would space to walk a wago down will in winter.
Personal needs Banking Employement	4.	
Banking Employement		Is Shopping Dayoi & Grundy
Employement A / O		Personal needs Walson & Mrunda
		Banking Shunder
Social needs Haypi & Hundy		☐ Employement
		Social needs Haysi & Hunder
5. Do you currently use local businesses in the community?	5	Do you currently use local businesses in the community?
Yes No	0.	
If yes, would you continue to use them if the Post Office is discontinued?		If yes, would you continue to use them if the Post Office is discontinued?
Yes No		Yes W No
Name: Carel S. Deo	Nan	me: Carol S. Deo
Address: P.O. Bort 194 - Breaks DA, 24607	Add	dress: P.O. Bort 194 - Breaks DA, 24607
Telephone: (274) 531-9456	Tele	ephone: (276) 531-9656
Date: 4 - 8-11	Date	ie: 4-8-11



2.

Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr: 2

Postal Service Customer Questionaire

Pos	stal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps				
b.	Mailing Letters	M			
C.	Mailing Parcels				
d.	Pick up Post Office box mail				
e.	Pick up general delivery mail				
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			A	
h.	Sending Express Mail				V
i.	Buying stamp-collecting material				W
Oth	er Postal Services				
a.	Entering permit mailings	YES	NO NO		
a.	Resetting/using postage meter	YES	NO		
Noi	npostal Services				
a.	Picking up government forms (such as tax forms)	YES	NO		
b.	Using for school bus stop	YES	TINO		
C.	Assisting senior citizes, persons with disabilities, ect.	YES	□ №		
	If yes, please explain: Acche 10 Nail check medicine		elde	cla	
d.	Using public bulletin board	TYES	□ NO	11/	
e.	Other	YES	THO		
	If yes, please explain:				
Do	you pass another Post Office during business hours while traveling to or from wo	ork or aban	oing or for	perennal na	ade?
DU	you pass another rost office during business flours write travelling to of from we	_		Dersonal nee	sus f
		YES	NO		
	If yes, please explain:				

3.	If you previously received carrier de previously received Post Office box route delivery service compares to	service or general delivery ser	to your delivery service — produce, complete this section. Ho	ceed to question 4. If you w do you think carrier
	Better	Just as Good	No Opinion	Worse
	If yes, please explain:		11 1 11 11	
	I don't wan	+ unsecure	MAIL delive	4
4.	For which of the following do yo services?	u leave your community? (Chec	k all that apply.) Where do you	go to obtain these
	Shopping			
	Personal needs			
	Banking			
	Employement			
	Social needs			
5.	Do you currently use local busing Yes No If yes, would you continue to use Yes No		ontinued?	
Nam	me: DuciNiF	+ L. Sta	CY	
Addi	dress: PO BdX	30 Brea	Es, W. 24	607
Tele	lephone: 276 - 5	31-8535		
Date	te: 4-6-1	Í	10	



DUCINIA L. STACY PO BOX 30 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a
slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which
are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



2.

Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr: 2

Postal Service Customer Questionaire

Pos	tal Services	Daily	Weekly	Monthly	Never
a.	Buying Stamps			\boxtimes	
b.	Mailing Letters		\boxtimes		
C.	Mailing Parcels				☐ SOMETIMES
d.	Pick up Post Office box mail	\boxtimes			
e.	Pick up general delivery mail	X			
f.	Buying money orders				
g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		\boxtimes		☐ MEDICINE ☐ SOMETIMES
h.	Sending Express Mail				Some Times
i.	Buying stamp-collecting material				\boxtimes
Oth	er Postal Services				
a.	Entering permit mailings	X YES	☐ NO		
a.	Resetting/using postage meter	YES	☐ NO		
Nor	postal Services				
a.	Picking up government forms (such as tax forms)	X YES	NO		
b.	Using for school bus stop	YES	☐ NO		
C.	Assisting senior citizes, persons with disabilities. ect.	YES	☐ NO		
	If yes, please explain:				
d.	Using public bulletin board	X YES	☐ NO		
e.	Other	X YES	☐ NO		
	If yes, please explain:	GET ME	PDICINE	FROM	4 VA
Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for p	ersonal ne	eeds?
		YES	⊠ NO		
	If yes, please explain:				

	Better		Just as Good		No Opinion	Worse
If yes	, please explain:					
For wh		o you leave	your community? (Che	eck all that appl	y.) Where do you g	o to obtain these
Service	Shopping					
K	Personal needs					
Ø	Banking					
	Employement		12			
\boxtimes	Social needs					
	1 11/11/11/K	lo.	CHINE			
P			BREAKS	VA	24607	
ame: ddress: P	O Box 2	72	BREAKS	VA 6-979	24607 -7806	
ddress: P	O Box 2	72	BREAKS on 27	VA 6-979	24607 -7806	
ddress: Pelephone:	20 Box 2 276-531- 1-6-11	72 8820	02 27	6-979	- 7806	
ddress: Pelephone:	20 Box 2 276-531- 1-6-11	72 8820	02 27	6-979	- 7806	
ddress: Pelephone:	20 Box 2 276-531- 1-6-11	72 8820	02 27	6-979	- 7806	
elephone: ate: ease add an implete this of	PD BOX 2 276-531- 1-6-11 The sy additional comment questionnaire. Would I	72 8820 is on a sepa	rate piece of paper an	6-979 d attach it to th	is form. Thank your	for taking the time to
elephone: ate: ease add an implete this of	PD BOX 2 276-531- 1-6-11 The sy additional comment questionnaire. Would I	72 8820 is on a sepa	rate piece of paper an	6-979 d attach it to th	is form. Thank your	for taking the time to
elephone: ease add an implete this of the state of the s	20 Box 2 276-531- 1-6-11 Ty additional comment questionnaire. Would direct avoid the second of the	72 8820 is on a sepa	rate piece of paper an handy have to showing	d attach it to the	is form. Thank you to hove to some is musuil	for taking the time to
elephone: ease add an implete this of the state of the s	20 Box 2 276-531- 1-6-11 Ty additional comment questionnaire. Would direct avoid the second of the	72 8820 is on a sepa	rate piece of paper an handy have to showing	d attach it to the	is form. Thank you to hove to some is musuil	for taking the time to



GROVER L. CLINE PO BOX 272 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

You expressed a concern about having to travel to another post office for service. The carrier will deliver your mail to your roadside mailbox. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,

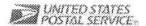


Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Р	osi	tal Services	Daily	Weekly	Monthly	Never	
а		Buying Stamps			Z		
b	*0	Mailing Letters		X			
C		Mailing Parcels			Z		
d	10	Pick up Post Office box mail	Z				/
е		Pick up general delivery mail				Z	
f.		Buying money orders			Z		nayina
g	e	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				Z	rate
h	i.	Sending Express Mail				\square	- reasily
j.		Buying stamp-collecting material					a chall
C	Oth	er Postal Services		1			
а	1.	Entering permit mailings	YES	NO NO	77		
8	3.	Resetting/using postage meter	YES	☐ NO	1, .		
1	Vor	npostal Services					
8	а.	Picking up government forms (such as tax forms)	YES	NO			
k	٥.	Using for school bus stop	YES	NO	7		
(0.	Assisting senior citizes, persons with disabilities, ect.	YES	☐ NO	't		
		If yes, please explain:					e.
(d.	Using public bulletin board	YES	□ №	îi		•
(е,	Other	YES	□ NO			
		If yes, please explain: Mathering place when mail	nich	up p	erro	w	
2.	Do	you pass another Post Office during business hours while traveling to or from	work, or sho	oping, or fo	r personal r	needs?	
			YES				
		Just Whe I pan other grace purinesses & gar station from unless it was a't	raa	fare	NE		
	(businesses & gar station	12-	Was	ult	us	e.
		The state of the state of the	100110	1.	16/11	11/1	HIS



SUSAN K. RAINES PO BOX 66 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



If yes, please explain:

Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following: Daily Weekly Monthly Never Postal Services **Buying Stamps** Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services YES Entering permit mailings YES Resetting/using postage meter a. Nonpostal Services Picking up government forms (such as tax forms) Using for school bus stop b. Assisting senior citizes, persons with disabilities. ect. If yes, please explain: I NO Using public bulletin board d. NO Other e, If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES

3. p	reviously received Post	I carrier delivery, there will be no chang Office box service or general delivery s npares to your previous service?	ge to your delivery service — processervice, complete this section. How	ed to question 4. If you do you think carrier
	Better	Just as Good	No Opinion	Worse
	If yes, please explain	E Contraction of the Contraction		
4.	For which of the follow services? Shopping	ving do you leave your community? (Cl	neck all that apply.) Where do you g	o to obtain these
	Personal ne	eds		
	Banking			
	Employemen	nt		120
	Social needs			
				<u>\$40</u>
5.	Do you currently use	ocal businesses in the community?		
	Yes 🗌	No		
	If yes, would you cont	inue to use them if the Post Office is d	scontinued?	
	Yes V	No		
None	IRA /	DIVITIONS - GA	TRUBEL MOTEL	
Name	INII	JILLIANS ON	CUMY MOTO	
Addre	ss: PO Bo	X 147 BRE	CAKS DA 2460	7
Telep	none: 276	- 531-848/		
Date:	4-1-	//	ē	
	e add any additional co ete this questionnaire.	mments on a separate piece of paper a	and attach it to this form. Thank you	for taking the time to
	Our C	istomers use	local mai	l to send
re	ceive C	orrespondence	because its.	so Convenient,
	We ar	e always ser	roling + rece	wing fackage
tres	rely encor	wenner if we I	lave to trave	a Long distan



IRA WILLIAMS PO BOX 147 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about package delivery and pickup. Rural carriers will deliver packages that fit in your rural mail box, if the package does not fit in the mail box, the carrier will deliver the package up to ½ mile off of the line of travel, at a designated place, such as on your porch or under a carport. The rural carrier will accept any letters or packages for mailing. The carrier will estimate the cost and provide a receipt for any money received. On the following delivery day the carrier will provide change or a bill for the amount over the estimate.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b.	Mailing Letters			\square	
	C.	Mailing Parcels			V	
	d.	Pick up Post Office box mail	I			
	e.	Pick up general delivery mail				
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			$ \sqrt{} $	
	h.	Sending Express Mail				I)
	i.	Buying stamp-collecting material				V
	Oth	er Postal Services		,		
	a.	Entering permit mailings	YES	NO NO		
	a.	Resetting/using postage meter	YES	☑ NO		
	Nor	npostal Services	/			
	a.	Picking up government forms (such as tax forms)	YES	□ NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizes, persons with disabilities, ect.	YES	NO NO		
		If yes, please explain:				
	d.	Using public bulletin board	YES	Пио		
	e.	Other	YES	NO		
		If yes, please explain:				
2						-1-0
2,	Do	you pass another Post Office during business hours while traveling to or from w			personal n	eeas?
			YES	□ NO		
		If yes, please explain: This 15 a rural Community	· 10 pl	ircha	se	
		gas, gro., etc we must thavel at 14	east 8	mile	5-	
		1 yes, please explain: This is a rural community gas, gro., etc we must travel at 14 to obtain purchases, maybe 2 to another State (Ky) or count	4 Tir	nes 1	nont.	hlys
		to another state (NY) or count	y mai	151, 0	· (· ·	

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	If yes, please explain: - I've never had Currier Rt. DELIVERY
	for comparison.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Pikeville, Ky. 30 miles, Grundy, VA. 30 miles,
	Personal needs HAYSi, VA. Same as above
	Banking HAYSi, VA.
	Banking HAYSI, VA. Employement Retired - Senior Citizens - Disabled Social needs """
	Social needs // // // // // //
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No
Nan	ne: Roy L. and Gale D. Owens
Add	Iress: P.O. Box 194, Breaks, UA. 24607
	ephone: 276-531-8085
Date	e: 3-24-11



ROY L. AND GALE D. OWENS PO BOX 194 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



Docket: 1355731 - 24607

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following:

	Pos	etal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		\boxtimes		
	b.	Mailing Letters				
	C.	Mailing Parcels		\boxtimes		
	d.	Pick up Post Office box mail	\boxtimes			
	e.	Pick up general delivery mail				
	f.	Buying money orders		×		
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\boxtimes	
	h.	Sending Express Mail				\boxtimes
	j.	Buying stamp-collecting material				\boxtimes
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	⊠ NO		
	a.	Resetting/using postage meter	YES	M NO		
	Not	npostal Services	120			
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	ON 💢		
	C.	Assisting senior citizes, persons with disabilities. ect.	X YES	☐ NO		
		If yes, please explain:				
						/
	d.	Using public bulletin board	YES	☐ NO	$\Delta / 2$	A
	e.	Other	YES	☐ NO	1 Y	. 1
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for	personal n	eeds?
			YES	NO		
		If yes, please explain:				

3.	previously	received Post C	carrier delivery, there w office box service or ge pares to your previous	neral delivery service	our delivery service — pe, complete this section.	roceed to question 4. If you How do you think carrier
		Better	Just a	s Good	No Opinion	X Worse
4.	do	Un to A who of the followi	my road.	nd have	- I gray	and cannot get
		Shopping				
	X	Personal need	s DR. Vis	its		
		Banking				
		Employement				
		Social needs				
5.		X Yes	ue to use them if the P	50.0 Fe	nued?	
Nam	e: Be	rulah 1	Mullins			
Addr	ess: P	O. BOX	122			
Tele	ohone:	JUL 27	6 531-8	270	-531-8	612
Date	3	22/11			8	
	,	•				



BEULAH MULLINS PO BOX 122 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter

You expressed a concern about those customers with disabilities who are not able to go to the post office to pick up their mail. Customers are not required to travel to another post office to receive mail or obtain retail services. These services will be provided by the carrier to a roadside mailbox located close to customers' residences. In hardship cases, delivery can be made to the home of a customer. Changes in the type of delivery are considered where service by existing methods would impose an extreme physical hardship for an individual customer. Any request for a change in delivery method must be submitted in writing to the administrative postmaster.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



If yes, please explain:

Docket: 1355731 - 24607

Item Nhr. 21 Page Nbr. 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following: Daily Weekly Monthly Never Postal Services Buying Stamps V V Mailing Letters b. $\sqrt{}$ Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation h. Sending Express Mail V Buying stamp-collecting material i. Other Postal Services Entering permit mailings a. Resetting/using postage meter a. **Nonpostal Services** Picking up government forms (such as tax forms) Using for school bus stop b. Assisting senior citizes, persons with disabilities. ect. YES NO NO C. If yes, please explain: up Mail For My Mother Using public bulletin board d. Other е. YES If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

3.	previously	iously received car received Post Offic ery service compar	e box service	e or general	delivery s	e to you ervice,	ur delive complete	ry servic e this se	e — proc ction. Hov	eed to question w do you think	n 4. If you carrier
		Better		Just as Go	od			No Opi	nion		Worse
	If yes,	please explain: 1	- like place	heing	able	to	get	all	му	posta	1 needs
4.	For whices	ch of the following o	do you leave	your commi	unity? (Ch	eck all	that appl	y.) Whe	re do you	go to obtain th	ese
	4	Shopping									
	4	Personal needs									
	4	Banking						tin ex-			
		Employement									
		Social needs									
5.	If yes, w	currently use local Yes No yould you continue Yes No	to use them i		20.0-1 (0.03) (0.00)	continu	ied?				
Nam	e: E	Ila Sw	iney								
Addr	ess: PO	. Box 2	38	Bre	ak	5. V	la.	24	607	1	
Tele	phone:	276-53	31-83	307							
Date	11	2-11						3	3		



ELLA SWINEY
PO BOX 238
BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You were concerned about being able to care of your postal needs at one place, retail services provided at the post office are available from the carrier. Most transactions do not require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer convenience. Listed below are some services available from the carrier and how to obtain them.

PURCHASING STAMPS BY MAIL

The Stamps by Mail Program provides customers the opportunity to purchase stamps, envelopes, and postal cards by using Form 3227-R, Stamp Purchase Order (Rural), available from the post office or the carrier. Commemorative stamps and stamp collecting products are also available. The customer addresses the postage paid order form envelope, encloses payment by personal check or postal money order made payable to the US Postal Service, and mails the form (postage-free) or leaves it in the mailbox for the carrier to pick up. Most orders are processed overnight, and some immediately.

PURCHASING POSTAL MONEY ORDERS

Customers may purchase money orders by meeting the carrier at the mailbox, completing an application, and paying the carrier (in cash) the price of the money order, plus the fee. The carrier gives the customer a receipt for the application. The money order is completed when the carrier returns to the post office, and a money order receipt is left in the customer's mailbox on the next delivery day. Most customers provide the carrier with a stamped, self-addressed envelope in which the completed money order is mailed to its destination. If customers prefer, the completed money orders will be returned for verification on the next delivery day.

SPECIAL SERVICES

Special services such as certified, registered, Express Mail, delivery confirmation, signature confirmation, and COD may be obtained from the carrier by leaving a note in the mailbox, along with the appropriate payment. The carrier will provide the services that day and leave a customer receipt in the mailbox on the next delivery day.

HOLDING MAIL

Customers who will be away for an extended time, such as a vacation, may request that their mail be held at the post office during their absence. Upon return the customer asks the post office to resume delivery.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



Docket: 1355731 - 24607

Item Nbr: 21 Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following:

		410 miles	Daily	Weekly	Monthly	Novor
		stal Services	Daily		Monthly	Mever
	a.	Buying Stamps		4	1	
	b.	Mailing Letters		7		
	C.	Mailing Parcels		ing	1	
	d.	Pick up Post Office box mail		7		
	e.	Pick up general delivery mail				1
	f.	Buying money orders				
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		9		
	h.	Sending Express Mail		1	1	
	i.	Buying stamp-collecting material				47
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO I		
	a.	Resetting/using postage meter	YES	□ №		
	Nor	npostal Services				
	a.	Picking up government forms (such as tax forms)	YES	☐ NO		
	b.	Using for school bus stop	YES	NO I		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES YES	NO I		
		If yes, please explain:				
	d.	Using public bulletin board	YES	☐ NO		
	e,	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do	you pass another Post Office during business hours while traveling to or from wo	ork, or shopp	oing, or for p	personal ne	eds?
	,		YES	MO IT		
		If yes, please explain:				

Hello, my name is Dianne Hylton

I have lived in the Breaks community my life there are some many important reasons to leaving the post office open. In the winter for example, there are mountains either way we go to Maxie or Haysi. I have a lot of elderly family that can't drive over these mountains in the winter. My Dad passed away in 2009 I know for experience they want to keep their freedom and independence as long as possible. DRs. Will tell you that it is so important for their health. We have stayed here taken care of our community. Gas is another option elderly have a fixed income they can't afford the extra gas bill. The electric company just had on TV 4-1-11 asking for another rate increase. People on fixed incomes can't keep taking the hits. I worked in pharmacy for nine years. I saw day after day them trying to make choice bills, food medicine. Sometimes there is just the right that they do. The post office can't make me believe their broke. I am tired of hearing the government's excuses for making life on the little man hard. Are looking forward for the debate on 4-6-11

Dianne Hylton



DIANNE AND JIMMY DALE HYLTON PO BOX 154 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
 available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
 require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
 convenience.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a
 special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request
 an exception for hardship delivery, customers may contact the administrative postmaster for more information.
- You expressed a concern that the Postal Service is not having financial difficulties and that you were tired of the government's
 excuses. The Postal Service is not supported by tax dollars and must meet expenses by revenue it generates. Operational
 savings for the Postal Service contributes in the long run to stable postage rates and savings for customers.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



Using public bulletin board

If yes, please explain:

If yes, please explain:

area events, notices

Other

e.

Docket: 1355731 - 24607

Item Nbr: 21 Page Nbr: 2

YES

YES

YES JNO

I NO

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following: Daily Weekly Monthly Never **Postal Services Buying Stamps** Mailing Letters Mailing Parcels Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services YES T-NO Entering permit mailings YES Resetting/using postage meter 1-NO Nonpostal Services Picking up government forms I NO a. (such as tax forms) Using for school bus stop NO b. c. Assisting senior citizes, persons with disabilities. ect. Im a widow If yes, please explain: DON'Y getaround very

Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs?

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	If yes, please explain: live to Far From Road, Someone might get my mail, monthly checks; responde Information, our community consist of more Eletelly People that can't go for to another Nost ourice
4,	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Lentucky
	Personal needs Lentucky
	Banking Kenticky
	Employement
	Social needs
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No
Nam	ne: Dollie Blankenshil
Add	ress: POBK 3 Bleaks un 24607
Tele	phone: 276-531-8655
Date	· · · · · · · · · · · · · · · · · · ·



DOLLIE BLANKENSHIP PO BOX 3 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special
 challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a
 special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request
 an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr: 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following: Postal Services Daily Weekly Monthly Never 2 **Buying Stamps** a. Mailing Letters b. Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. Buying money orders f. Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail Buying stamp-collecting material Other Postal Services Entering permit mailings YES -DNO a. Resetting/using postage meter a. Nonpostal Services Picking up government forms I NO a (such as tax forms) b. Using for school bus stop NO C. Assisting senior citizes, persons with disabilities, ect. YES NO If yes, please explain: Using public bulletin board YES TI NO YES NO e. Other Community preeting If yes, please explain: look for Jobs, area events. Do you pass another Post Office during business hours while traveling to or from work, or shopping, or for personal needs? YES NO

If yes, please explain: ther post offices are several miles

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	Better Just as Good No Opinion Worse
	If yes, please explain: other People getting your mail, steeling
	If yes, please explain: other People getting your mail, steeling account numbers, checks, Inspersant mail.
4.	For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping Pileville Ky
	Personal needs
	Banking ElKhorn City Ky
	Employement
	Social needs
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No
Nan	ne: Phonda Swiley
Add	ress: 90 B+ 292 Break va 24607
Tele	ephone: 276 - 531 - 2030
Date	3-22-11



RHONDA SWINEY PO BOX 292 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

 You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



If yes, please explain:

MAXIE - ONCE A WEEK

Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following: Daily Weekly Monthly Never Postal Services 1 **Buying Stamps** a. b. Mailing Letters Mailing Parcels C. Pick up Post Office box mail d. Pick up general delivery mail e. f. Buying money orders Obtaining special services, including Certified Mail, Registered Mail, Insured g. Mail, Delivery Confirmation, or Signature Confirmation Sending Express Mail h. Buying stamp-collecting material i. Other Postal Services YES Entering permit mailings YES Resetting/using postage meter **Nonpostal Services** Picking up government forms YES a (such as tax forms) Using for school bus stop Assisting senior citizes, persons with disabilities, ect. YES If yes, please explain: Using public bulletin board INO Other If yes, please explain: Do you pass another Post Office during business hours while traveling to or from work, of shopping, or for personal needs? V YES NO

3.	If you previously received carrier delivery, there will be no change to your delivery service — proceed to question 4. If you previously received Post Office box service or general delivery service, complete this section. How do you think carrier route delivery service compares to your previous service?
	☐ Better ☐ Just as Good ☐ No Opinion ☐ Worse
4.	If yes, please explain: To fex to drive - don't won't mail on Route - I Received a Lot of Medicine would feel SAVE. putling it in Route Bot For which of the following do you leave your community? (Check all that apply.) Where do you go to obtain these services?
	Shopping - Grundy VA Pikeville, Ky
	Personal needs
	Banking - Grundy VA
	Employement
	Social needs
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No
Nar	no: Henry Clarence Looney
Ada	
Auc	1ress: P.O Buy 188 - Breaks, VA 24607
	ephone: -276-531-8281
	2/20/11
Date Plea	e: 3/30/11 ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to applete this guestionnaire.
Date Pleas	e: 3/30/11 ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to applete this questionnaire. The Standard old. I have lived here all
Tele Date Plea com	e: 3/30/11 ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to applete this questionnaire. I'm &I year old. I have lived here all life and strongly disable with the
Tele Date Pleacom	e: 3/30/11 ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to applete this questionnaire. I'm &I gran old. I have lived here all my life and strongly disable with the proposal to take a way our Post office of the proposal to take a way our Post office.
Tele Date Pleacom	e: 3/30/11 ase add any additional comments on a separate piece of paper and attach it to this form. Thank you for taking the time to applete this questionnaire. I'm &I year old. I have lived here all life and strongly disable with the



HENRY CLARENCE LOONEY PO BOX 188 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

- You expressed a concern about the security of mail. Customers may place a lock on their mailboxes. The mailbox must have a slot large enough to accommodate the customer's normal daily mail volume. The Postal Service does not open mailboxes which are locked and does not accept keys for this purpose.
- You expressed a concern about senior citizens, Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following:

	Pos	tal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps				
	b,	Mailing Letters		D	\Box	
	c.	Mailing Parcels	\Box			4
	d,	Pick up Post Office box mail				
	e.	Pick up general delivery mail	V			
	f.	Buying money orders			V	
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation				V
	h.	Sending Express Mail				B
	i.	Buying stamp-collecting material				
	Oth	er Postal Services				
	a.	Entering permit mailings	YES	NO		
	a.	Resetting/using postage meter	YES	NO		
	Non	npostal Services	co.			
	a.	Picking up government forms (such as tax forms)	YES	NO NO		
	b.	Using for school bus stop	YES	NO		
	c.	Assisting senior citizes, persons with disabilities. ect.	YES	□ №		
		If yes, please explain:	A			
		Iam a Senior citizen - postoffic	e h	elps		
	d.	Using public bulletin board	YES	☐ NO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2.	Do 1	you pass another Post Office during business hours while traveling to or from wo	rk, or shopp	oing, or for	personal n	eeds?
	September 1		YES	No		
		If yes, please explain:				

		Better		Just a	as Good		No Opinion		Worse
If ye	s, plea	se explain:							
								restablished there is not been been been been a	
For v		the following	do you lea	ive your o	ommunity? (Ch	eck all that app	oly.) Where do you	go to obtain	these
V	Sh	opping							
1	Pe	rsonal needs							
	Ba	nking							
	Em	ployement							
	_	24.4							
	50	cial needs							
	50	cial needs							
	-		husinossa	on in the o	ommunity2				 ,
□ ро у	ou curre	ently use local		es in the c	community?				
	ou curre	ently use local							
	ou curre	ently use local Yes No			community?	scontinued?			· · · · · · · · · · · · · · · · · · ·
	ou curre	ently use local				scontinued?			
	ou curre	ently use local Yes No				scontinued?			· · · · · · · · · · · · · · ·
If yes	ou curre	ently use local Yes No	to use the	em if the P		scontinued?			,
If yes	ou curre	ently use local Yes No You continue Yes No	to use the	em if the P	Post Office is dis				,
If yes	ou curre	ently use local Yes No You continue Yes No	to use the	em if the P	Post Office is dis		24607		
If yes	ou curre	ently use local Yes No You continue Yes No	to use the	em if the P	Post Office is dis		24607		
If yes	ou curre	ently use local Yes No You continue Yes No	vens	em if the P	Post Office is dis		24607		
If yes	ou curre	ently use local Yes No I you continue Yes No	vens	em if the P	Post Office is dis		24607		
If yes	ou curre	ently use local Yes No I you continue Yes No	vens	em if the P	Post Office is dis		24607		
If yes	ou curre	ently use local Yes No I you continue Yes No	Jens 132 -879	Br	Post Office is dis	Va.	2)		
If yes	ou currence of cur	ently use local Yes No I you continue Yes No	Jens 132 -879	Br	Post Office is dis	Va.	24657 his form. Thank yo	ou for taking th	ne time to
If yes	ou currence of the control of the co	ently use local Yes No You continue Yes No Res No R	to use the	Br eparate pi	eaks,	√a . •	2)		

∀¥



GAZEL OWENS PO BOX 132 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about having to travel to another post office for service. Services provided at the post office will be
available from the carrier, and customers will not have to travel to another post office for service. Most transactions do not
require meeting the carrier at the mailbox. Stamps by Mail and Money Order Application forms are available for customer
convenience.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



Docket: 1355731 - 24607 Item Nbr. 21

Page Nbr: 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following:

	Pos	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps			Ø	
	b.	Mailing Letters		Ø		
	C.	Mailing Parcels				Ø
	d.	Pick up Post Office box mail		Ø		□ 3
	e.	Pick up general delivery mail				Ø
	f.	Buying money orders				ø
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation			\not	05
	h.	Sending Express Mail				Z/G
	i.	Buying stamp-collecting material				Z (
	Oth	ner Postal Services				
	a.	Entering permit mailings	YES	☐ NO		
	a.	Resetting/using postage meter	YES	☐ NO		
	Not	npostal Services				
	a.	Picking up government forms (such as tax forms)	☐ YES	☑ NO		
	b.	Using for school bus stop	YES	NO		
	C,	Assisting senior citizes, persons with disabilities, ect.	YES	NO.		
		If yes, please explain:				
	d.	Using public bulletin board	YES	□ NO		
	e.	Other	YES	☑ NO		
		If yes, please explain:	-)3V		
2.	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal n	eeds?
				NO		
		If yes, please explain:				
			*	16.		
		elderly, No longer drives - live with	nin W	alleng	7	
		1 MAST OFFICE II INCOCK				

distance of post off

		Better	Just as Good	No Opinion	Worse
	If yes,	please explain:			
4.	For which services	ch of the following do you? Shopping	u leave your community? (Che Elderly - J	eck all that apply.) Where do you go L hour to dervice s	provided for v
		Personal needs			
		Banking			
			Δ		
5.	1	currently use local busin	esses in the community?		
Name	e: ,	Jean Raine	5		
Addr	ess:	PO BOX 243	Breaks Va	24607	
Telep	ohone;				
Date:		3/25/2011		30.1	



JEAN RAINES PO BOX 243 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

In response to your letter:

You expressed a concern about senior citizens. Carrier service is beneficial to many senior citizens and those who face special challenges because the carrier can provide delivery and retail services to roadside mailboxes. Customers do not have to make a special trip to the post office for service. Special provisions are made for hardship cases or special customer needs. To request an exception for hardship delivery, customers may contact the administrative postmaster for more information.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,



Docket: 1355731 - 24607

Item Nbr. 21 Page Nbr. 2

Postal Service Customer Questionaire

1. Please check the appropriate box to indicate whether you used the BREAKS Post Office for each of the following:

	Dor	stal Services	Daily	Weekly	Monthly	Never
	a.	Buying Stamps		Vicekiy	Г	
		Success # 2010 #				
	b.	Mailing Letters		X		
	c.	Mailing Parcels			X	
	d.	Pick up Post Office box mail	X			
	e.	Pick up general delivery mail				X
	f.	Buying money orders				X
	g.	Obtaining special services, including Certified Mail, Registered Mail, Insured Mail, Delivery Confirmation, or Signature Confirmation		1	X	
	h.	Sending Express Mail				X
	i.	Buying stamp-collecting material				X
	Oth	ner Postal Services				
	a.	Entering permit mailings	☐ YES	₩ NO		
	a.	Resetting/using postage meter	YES	NO IX		
	Not	npostal Services		,		
	a.	Picking up government forms (such as tax forms)	YES	X NO		
	b.	Using for school bus stop	YES	NO		
	C.	Assisting senior citizes, persons with disabilities. ect.	YES YES	☐ NO		
	2	If yes, please explain:				
		DISABLED ALAT				
	d.	Using public bulletin board	YES	MNO		
	e.	Other	YES	☐ NO		
		If yes, please explain:				
2,	Do	you pass another Post Office during business hours while traveling to or from we	ork, or shopp	oing, or for	personal ne	eeds?
			X YES	NO		
		If yes, please explain:	T			

3.	previously	viously received o y received Post O very service comp	ffice box service	e or general delive	nange to your delive ery service, complete	ry service — proc e this section. How	ceed to question 4. If we do you think carries	f you er
		Better		Just as Good		No Opinion	☐ Wors	se
	If yes	, please explain:			/			
4.	For wh		g do you leave	your community?	(Check all that appl	y.) Where do you	go to obtain these	
	D	Shopping	GAUNT	su - 9.	KE VICCE	- 6	Xin6 m	Todason
		Personal needs	s ('	1	١,	((-
		Banking	ELKH	nn	City			
		Employement	RE	TIBED				
		Social needs	se	L THE	- ABru	/٤		
5.	Do you currently use local businesses in the community? Yes No If yes, would you continue to use them if the Post Office is discontinued? Yes No							
Nan	ne:	B:	4	VERBS	TEN			
Add	ress:	P.S.	Bec	85	Bn &. A	165	24607	7
Tele	phone;	276 -	531	-950	FS			
Date	9:	3/23	/11	5		(80)		
		/ /						



BILL VERBSTER PO BOX 85 BREAKS, VA 24607

Dear Postal Service Customer:

Thank you for returning your questionnaire concerning the proposed discontinuance of the Breaks Post Office. Your comments, along with others received, will be included in the official record and considered carefully before further action is taken.

If it is determined that a discontinuance of the Breaks Post Office should be pursued, a formal proposal will be posted in the Maxie Post Office and Breaks Post Office at a later date. If you have additional questions or comments, please feel free to contact Paul Bradshaw at (304) 561-1251.

Sincerely,